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Please read these terms and conditions ("terms and conditions", "terms") carefully before using app.mooredsolutions.com website ("website", "service") operated by Moored Solutions LTD ("us", "we", "our").

"The provider" refers directly to Moored Solutions Ltd and any of its subsidiaries and products.

"The system" refers directly to any and all software, hardware and objects that the user can interact with to make use of a service, including but not limited to making bookings, payments and account adjustments.

"The platform" refers to the software subset of the system.

"The user" refers directly to the person that has registered to the platform.

"The client" refers to any clients of the provider. This includes but is not limited to hotels, harbours, and/or marinas

"Transaction" refers to any method of use of the platform that should involve booking, reservation or payment.

"Request" refers to any other interaction with the system.

"TUAP" refers to "Turn up and pay" whereby the user arrives at the physical location of the mooring and makes a payment to stay.

"The mooring" refers to any object (mooring, berth, buoy, etc.) that the user's boat is to be connected to

1 - Terms of use

By using this website, you certify that you have read and reviewed this Agreement and that you agree to comply with its terms. If you do not want to be bound by the terms of this Agreement, you are advised to stop using the website accordingly. Moored Solutions LTD only grants use and access of this website, its products, and its services to those who have accepted its terms.

1.1 - The user is to stay no longer than the duration selected during the payment process.

1.2 - If the user departs from the mooring or berth before their allocated time expires, another user may then arrive and utilise the mooring by paying for it. The original user is not entitled to any reimbursement in such a scenario.

1.3 - The user must enter the correct code displayed on the mooring that they wish to stay at.

1.4 - The user takes sole responsibility for making sure that they can use the mooring they pay for.

1.5 - If the platform tells the user that the mooring is not suitable, the user must not stay on that mooring.

1.6 - The provider shall not be liable for any delay, cancellation, or failure to provide services resulting from circumstances beyond our reasonable control including but not limited to the duties of the client.

1.7 - Moored solutions is not responsible for the location's moorings and only acts as an agent on behalf of the location.

1.8 - The locations Terms and conditions apply when booking a mooring.